

PERSONAL INFORMATION **Ilaria Corazza**PRI  
WORK

- Oct 2017 - present **Research Assistant**  
Laboratorio MeS - SSSA , San Zeno - PISA (PI) Italy  
*Business or sector* Organization , healthcare
- Dec 2016 - May 2017 **Research Assistant**  
Laboratorio MeS - SSSA , Via S. Zeno, 2 - PISA (PI) Italy  
*Business or sector* Organization , healthcare
- Sep 2015 - Dec 2015 **Chef Assistant and Waitress**  
BUHL - MANNHEIM Germany  
*Business or sector* Customer service , food
- Feb 2014 - Mar 2014 **Hotel Receptionist**  
Bed and Breakfast 'Villa Rosa dei Venti' , Amerigo Vespucci, 29 - VIAREGGIO (LU) Italy  
*Business or sector* Customer service , tourism
- Jun 2013 - Jul 2013 **Marketing Department Assistant**  
Swiss Italian Chamber of Commerce , Seestrasse, 123 - ZURICH Switzerland  
*Business or sector* Marketing/Communication , commerce, hotels, public activities (chemists shop included)

## EDUCATION AND TRAINING

- 2021 - present **Neuroscienze, Mindfulness e Pratiche contemplative** EQF level 7  
Università di PISA - Facoltà di Medicina e Chirurgia  
1st level Specializing Master's degree
- 2017 - 2021 **Dottorato di Ricerca in Phd in Management - Innovation, Sustainability And Healthcare (Corso Internazionale di Perfezionamento)** EQF level 8  
Scuola Superiore Sant'Anna  
Doctor of Philosophy (Ph.D.)
- 2013 - 2016 **ECONOMICS** EQF level 7  
Università di PISA - Department of Economics and Management  
2nd level-cycle degree/Master of Science (2 years)

## Postgraduate studies

## TRAINING COURSE

2015 - 2015 (3 months)

National Model United Nations 2015

Università di PISA

Description: Ho frequentato un corso di formazione della durata di 35 ore, articolato nei seguenti moduli:  
Model United Nations: le simulazioni diplomatiche multilaterali e processi di negoziazione delle Nazioni Unite;

L'ONU e il sistema internazionale: struttura e funzioni delle Nazioni Unite; funzionamento delle Commissioni delle Nazioni Unite e ruolo del delegato;

'Position Paper': contenuti, articolazione e criteri per la redazione di un Position Paper;

Politica internazionale del Paese rappresentato; storia e attualità della politica internazionale del Paese

rappresentato, analisi delle tematiche inserite nell'agenda della Commissione assegnata;  
 Regole di procedura: regolamenti e aspetti tecnici dei lavori in Commissione;  
 Risoluzioni e Report: fondamenti giuridici e modalità redazionali degli atti delle Nazioni Unite;  
 Speech and Public Speaking: tecniche di negoziazione in lingua inglese, preparazione e formulazione di discorsi in pubblico.

**OTHER TRAINING COURSE**

2014 - 2014 (1 months)  
 Summer school on socially sustainable degrowth  
 Universidad Autonoma de Barcelona  
 Description: Research and Degrowth  
 Institut de Ciència i Tecnologia Ambientals

**Pre-university studies**

Secondary school diploma: Classical High School  
 School-leaving examination taken in (year): 2010  
 Italian secondary school diploma

**PERSONAL SKILLS**

Mother tongue(s) Italian

Foreign language(s)

	UNDERSTANDING				SPEAKING				WRITING	
	Listening		Reading		Spoken interaction		Spoken production			
English	C1	Proficient	C1	Proficient	C1	Proficient	C1	Proficient	C1	Proficient
French	A2	Basic	A2	Basic	A2	Basic	A2	Basic	A2	Basic
German	C1	Proficient	C1	Proficient	C1	Proficient	C1	Proficient	C1	Proficient

**English:** IELTS - British Council (Roma), 2017 - European level: C1

**German:** Diploma di tedesco come lingua straniera (Livello avanzato) - Universitaet Wien/Università di Vienna, 2012 - European level: C1

Levels: A1/A2: Basic user - B1/B2: Independent user - C1/C2: Proficient user  
 Common European Framework of Reference for Languages

**Linguistic experience(s)**

**European Union program**

ERASMUS

Duration of studies in months: 6

Foreign country where the academic studies were carried out: AUSTRIA (Austria)

**European Union program**

ERASMUS+

Language: English

Duration of studies in months: 5

Foreign country where the academic studies were carried out: Mannheim (Germany)

Digital competences **Basic digital competence:**

**OFFICE AUTOMATION**

**Office Suite:** (Intermediate) | **Spreadsheets:** (Advanced) | **Web Browser:** (Advanced) | **Word Processors:** (Advanced)

Driving licence B

**PUBLICATIONS**

Journal articles

"Learning from Excellence to Improve Healthcare Services: The Experience of the Maternal and Child Care Pathway" ; Borghini, A; Corazza, I; Nuti, S. ; Int. J. Environ. Res. Public Health (2021)  
 doi.org/10.3390/ijerph18041481

"Benchmarking experience to improve paediatric healthcare: listening to young voices from two European Children's Univers" ; Corazza, I; Jamieson Gilmore, KL; Menegazzo, F; Abols, V. ; BMC Health Services Research (2021)  
 pubmed.ncbi.nlm.nih.gov/33504331/

"Promoting healthy eating habits among youth according to their preferences: indications from a discrete choice experimen" ; Corazza, I; Pennucci, F; De Rosis, S. ; Health Policy (2021)  
 pubmed.ncbi.nlm.nih.gov/33910762/

"How to improve the maternal pathway for migrant women: Insights for retention strategies from Tuscany Region" ; Bonciani, M; Corazza, I; Lupi, B; De Rosis, S. ; Micro&Macro Marketing (2020)  
 www.rivisteweb.it/doi/10.1431/97641

"Measuring the quality of care in small countries: (...)" ; Lenzi, J; Noto, G; Corazza, I; Lepikson, J; Fantini,

- MP. ; Health Policy (2020)  
[pubmed.ncbi.nlm.nih.gov/32507525/](https://pubmed.ncbi.nlm.nih.gov/32507525/)
- "Measuring co-production of public services: validation of an Italian questionnaire for co-producers" ; De Rosis, S; Corazza, I; Pennucci, F. ; Italian Journal of Marketing (2020)
- "Health system performance assessment in small countries: The case study of Latvia." ; Noto G, Corazza I, Klavina K, Lepiksone J, Nuti S. ; Int J Health Plann Mgmt. (2019)  
[doi.org/10.1002/hpm.2803](https://doi.org/10.1002/hpm.2803)
- Book chapter "Capitolo 4: Percorso materno-infantile." ; Bonciani, M., Corazza, I. ; Dall'individuazione alla valorizzazione delle best practice. L'esperienza del si ; ETS (2019)  
[www.edizioniets.com/scheda.asp?n=9788846755490](http://www.edizioniets.com/scheda.asp?n=9788846755490)
- Publishing editing "INDAGINE PREMS PATIENT-REPORTED EXPERIENCE MEASURES." ; De Rosis, S; Bonciani, M; Covre, F; Corazza, I; Cassano, M; Pelagagge, K; Di Gre ; Litografia IP (2019)  
[www.iris.sssup.it/handle/11382/529049?mode=full.597#.Xx3mup4zZPY](http://www.iris.sssup.it/handle/11382/529049?mode=full.597#.Xx3mup4zZPY)
- Abstract/reply/comments "Building big data from experience: a new model for prems collection and utilisation" ; Corazza, I; Jamieson Gilmore, KL; Bonciani, M; De Rosis, S ; ISRAEL JOURNAL OF HEALTH POLICY RESEARCH (2019)  
[link.springer.com/article/10.1186/s13584-019-0336-2](https://link.springer.com/article/10.1186/s13584-019-0336-2)
- Other "Was it really co-production? An evaluation by co-producers of an Italian health promotion initiative." ; De Rosis, S; Corazza, I; Pennucci, F. (2019)  
[www.iris.sssup.it/handle/11382/533454#.Xx3zUp4zZPY](http://www.iris.sssup.it/handle/11382/533454#.Xx3zUp4zZPY)
- Conference proceedings "Allattamento tra le madri straniere: risultati del monitoraggio dell'allattamento materno in Toscana" ; Bonciani, M; Lupi, B; Corazza, I. ; Pendragon (2018)  
[www.iris.sssup.it/handle/11382/525284#.Xx3i3p4zZPY](http://www.iris.sssup.it/handle/11382/525284#.Xx3i3p4zZPY)
- Abstract/reply/comments "Healthy Living: when engaging people makes a difference. Evidences from an experiment with teenagers in Tuscany" ; De Rosis, S; Corazza, I; Pennucci, F; Nuti, S. ; INTERNATIONAL JOURNAL OF INTEGRATED CARE ; Ubiquity Press (2018)  
[dx.doi.org/10.5334/ijic.s2191](https://dx.doi.org/10.5334/ijic.s2191)
- "Integrating benchmarking practices and variation analysis in designing HSPA in small countries: opportunities and challe" ; Noto, G., Vola, F., Corazza, I., Nuti, S. ; The European Journal of Public Health (2018)  
[10.1093/eurpub/cky213.772](https://doi.org/10.1093/eurpub/cky213.772)
- Other "Working on avoidable variation among performance of Italian Teaching Hospitals: what is the role of the research activist" ; Nuti, S., Lungu, D., Corazza, I., Seghieri, C. ; Wennberg International Collaborative Spring Policy Meeting (2018)  
[www.researchgate.net/publication/330563777\\_Working\\_on\\_avoidable\\_variat...](http://www.researchgate.net/publication/330563777_Working_on_avoidable_variat...)
- "Healthy Living: does 'the messenger' make a difference? Evidence from an experiment of co-production with teenagers in T" ; De Rosis, S; Pennucci, F; Corazza, I; Nuti, S. (2018)  
[programme.exordo.com/irspm2018/delegates/presentation/464/](http://programme.exordo.com/irspm2018/delegates/presentation/464/)
- Conference proceedings "Come promuovere comportamenti alimentari sani tra gli adolescenti seguendo le loro preferenze?" ; Corazza, I; De Rosis, S. ; IL MARKETING DI SUCCESSO IMPRESE, ENTI E PERSONE ; Società Italiana Marketing (2017)  
[www.researchgate.net/publication/325626125\\_Come\\_promuovere\\_comportamen...](http://www.researchgate.net/publication/325626125_Come_promuovere_comportamen...)
- Publishing editing "beFood, stili di vita a confronto. Ricette sperimentali per un futuro healthy degli adolescenti." ; Nuti, S; De Rosis, S; Rosa, A; Pennucci, F; Palermo, E; Corazza, I. ; Il Campano (2017)  
[www.iris.sssup.it/handle/11382/515400#.Xx3jdJ4zZPY](http://www.iris.sssup.it/handle/11382/515400#.Xx3jdJ4zZPY)